

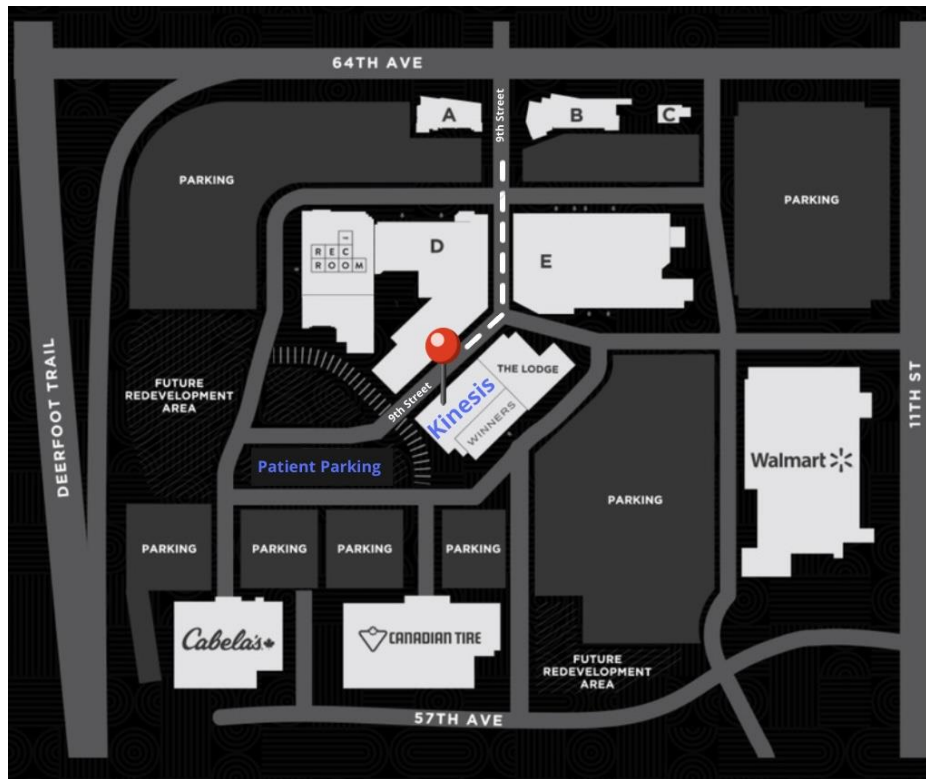
Appointment Confirmation REQUIRED:

You will receive an automatic confirmation call for your scheduled appointment 1 week prior to your appointment, PLEASE Press 1 to confirm or Press 2 to cancel your appointment, then you will receive a courtesy reminder call 72 hours prior to your appointment. Failure to confirm your appointment may result in an automatic cancellation of the appointment and your referral.

Late Policy:

We cannot guarantee your Specialist will be able to see you if you arrive more than 5 mins late for your scheduled appointment.

Kinesis Medical Centre requires a minimum 48 hours' notice of any appointment cancellation! Failure to provide proper notice or a failure to attend your appointment with no notice at all, "No Show" will result in a cancellation of your referral. This means that you will need to be referred to our Clinic again and be placed back on our waitlist.



Directions:

- From Deerfoot Trail, **exit East** onto 64th Avenue.
- Take the **first right** onto 9th Street (into the Deerfoot City parking lot)
- **Go straight** at the stop sign.
- We are in the building **after the Food Lodge located on the left.**

These policies are in place out of mutual respect for our Specialists and our patients.