

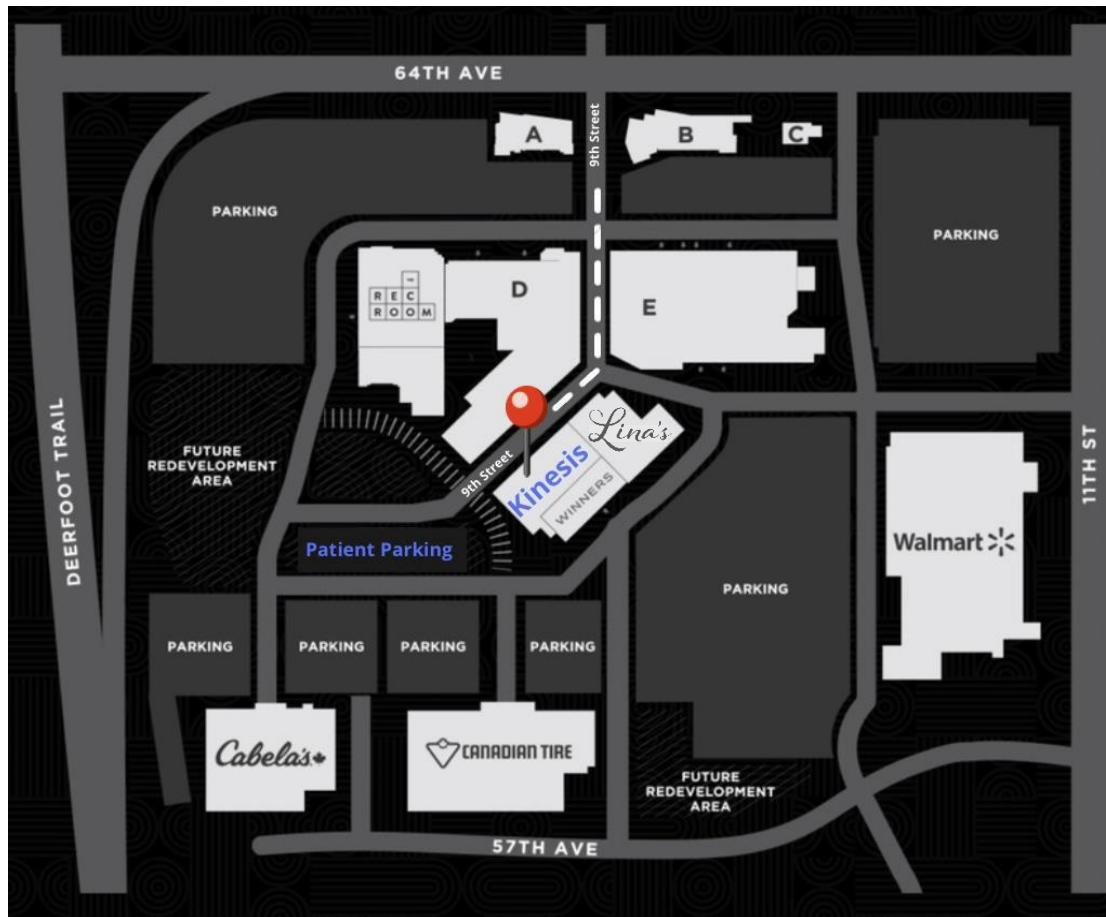
Appointment Confirmation REQUIRED:

You will receive an automatic confirmation text/call for your scheduled appointment 1 week prior to your appointment, PLEASE the corresponding number to confirm or cancel your appointment, then you will receive a courtesy reminder text/call 72 hours prior to your appointment. Failure to confirm your appointment may result in an automatic cancellation of the appointment and your referral.

Late Policy:

We cannot guarantee your specialist will be able to see you if you arrive more than 5 mins late for your scheduled appointment.

Kinesis Medical Centre requires a minimum 48 hours' notice of any appointment cancellation. Failure to provide proper notice or failure to attend your appointment with no notice at all, "no show," will result in a cancellation of your referral. This means that you will need to be referred to our clinic again and be placed back on our waitlist.



Directions:

- From Deerfoot Trail, **exit East** onto 64th Avenue
- Take the **first right** onto 9th Street (into the Deerfoot City parking lot)
- **Go straight** at the stop sign
- We are in the building **after Lina's Italian Market, located on the left**

These policies are in place out of mutual respect for our specialists and our patients.